

OUR VISION



Our vision is to provide affordable homes and support sustainable communities with excellent services to tenants and customers

SUSTAINABLE COMMUNITIES



Communities that people are proud to live in

Communities where the quality of housing and the environment is high

Communities where everyone feels included and safe

AFFORDABLE HOMES



Homes for rent and sale that are affordable for people on low earnings or in housing need

Homes that are well designed and located, with affordable running costs

EXCELLENT SERVICES



Services that meet individual needs and are accessible

Services that are good value and improving

Services delivered by positively engaged staff

OUR OBJECTIVES

Happy customers and strong communities

Effective partnerships and strong reputation

Homes are good quality and let effectively to meet need

More homes to meet future housing need

Strong accountable leadership and healthy, safe and engaged staff

Performing efficiently and effectively

Manage risk and remain financially viable

OUR VALUES

TRANSPARENCY

SUSTAINABILITY AND EQUALITY

EXCELLENCE

